



# Western Railway Employees' Union

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*J. R. Bhosale*  
General Secretary

No.CCG/15/2024

Dated: 04-06-2024

To,  
**PCE-CCG**  
**GM(E)-CCG**

Sub: Implementation of RBMS (Railway Building Maintenance System)  
Ref: Railway Board letter No.2024/LMB-II/1/1 dated 29-05-2024

We solicit your attention on Railway Board letter No.2024/LMB-II/1/1 dated 29-05-2024 (cited under reference) by which the Railway Board have given details of introduction of newly developed mobile App namely Railway Building Maintenance System (RBMS).

The RBMS mobile App will facilitate the occupants of railway quarters to register their complaints which will be helpful to reduce unnecessary paper work of physical complaints. The concerned officials will give priority to attend the complaints lodged through RBMS App.

You are therefore requested to advise concerned authorities in all divisions to give wide publicity about the RMBS Mobile App. and to implement the system in full fledge for the benefit of employees residing in railway quarters.

**General Secretary**