



Western Railway Employees' Union

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J. R. Bhosale
General Secretary

No.RJT/ 16 /2024.

Date: 18-07-2024

To
PFA-CCG
GM (E)-CCG

Sub: Issue of proper guidelines for disbursement of NPS Corpus to the employees retired on Superannuation- Case of Rajkot division.
Ref: DRM(E)-RJT's letter No.E/Wel/1210/NPS/Corres dated 23-05-2024 (copy enclosed)

It has been brought to the notice of union that the following Tack Maintainers working in Rajkot division who were recruited in the year 2018 under NPS and subsequently retired from service on superannuation. But none of them have been received the payable 60% NPS Corpus so far.

1. Shri Damjibhai Virjibhai Majethiya, PRAN No.110000259624, Employee No. 508-20080122 retired on 30-04-2024
2. Shri Bhanubhai Tapubhai Jinjuvadiya, PRAN No.110010259601, Employee No. 508-20080113 retired on 31-03-2024

In this connection DRM(E)-RJT vide its letter dated 23-05-2024 addressed to AFA-CCG (cited under reference) has sought key features in CRA system to deal with Protean CRA of NSDL to deal the cases appropriately in order to ensure exit from the system on account of Superannuation of concerned employees and payment of payable NPS corpus to the concerned employees on their superannuation. Similar situations may be prevailing in all divisions and non-divisional units.

You are therefore requested to give proper guidelines to Sr. DPO's and Sr. DFM's of all divisions and SPO/APO of non-divisional units along with officers of Associate Accounts to deal NPS cases in time for arranging due payments (NPS corpus) from the NSDL to avoid unwarranted delay in payment of settlement dues.

Encl: as above.

General Secretary



पश्चिम रेलवे
Western Railway

पश्चिम रेलवे - राजकोट मंडल
वरिष्ठ मंडल कार्मिक अधिकारी का कार्यालय
कल्याण अनुभाग, कोठी कम्पाउण्ड, राजकोट - 360001, गुजरात
Office of the Sr. Divisional Personnel Officer
Welfare Section, Kothi compound, Rajkot-360001, Gujarat.

No. E/WEL/1210/NPS/Corres.

Date: 23.05.2024

MOST URGENT

To
AFA- CCG

Sub: - For provide key features in CRA system for correction name of employee, DOB, DOR & DOA in Protean CRA-NSDL.


With reference to above subject that several employee has applied withdrawal, superannuation and pre-mature exist form, but the withdrawal, superannuation and pre-mature exist could not be process by DDO ID.

The name of employee, DOB, DOR & DOA is as per our office, IPAS & HRMS record but NPS system shows that your bank account number verification is successful but there is mismatch in name between Bank records and CRA records. Please ensure that name in CRA records and Bank records match. In terms of SoP of Protean CRA, NSDL for utilization of securing features on Aadhar base. Now the work is being done on the receipt of SMS on the registered number of Aadhar card in Protean.

Hence it is requested to kindly provide key features in CRA system for correction name of employee, DOB, DOR & DOA in Protean CRA-NSDL. So that withdrawal, superannuation and pre-mature exist can be finalized on time.

This is for kind information and necessary action please.

C/-
Sr. DFM-RJT


Manish N. Mehta
Sr. DFM-RJT
वरिष्ठ मंडल कार्मिक अधिकारी,
Sr. Divisional Personnel Officer,
प. र. - राजकोट/W. RLY.-RAJKOT.