



# Western Railway Employees' Union

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**J. R. Bhosale**

**General Secretary**

No.ADI/31/2023

Date: 01-12-2023

To,  
**PCMD-CCG**  
**GM(E)-CCG**

Sub: Outsourcing perennial activities of HKAs working under various CHI – ADI Division.

Ref: RBE No 148/2023 Dated 3-7-2023

This issue was raised before CMS – ADI by our local union vide their letter No. SBI/MD/48/2023 dated 17-10-2023 and discussed in threadbare. In conclusion, CMS stated that there is a tremendous pressure and she has to accomplish the task by 31st March 2024.

The details of the case are as under:

1. A Note No. MD/SBI/120/Miss dated 07-10-2023 is issued by ACMS (H&FW) – SBI wherein proposal for outcome based for outsourcing of KKF & SBI Old Colony is called for further processing without quoting any reference of directives issued either by the Board or by HQ.
2. On Enquiry, it is understood that the Railway Board have directed zonal railways vide above cited letter that the cleanliness activities of Hospitals, presently performed by the House Keeping Assistant (HKAs) should be outsourced in a very planned manner and all the posts of HKAs of Medical Department, especially those involved in cleaning functions must be surrendered by March 31st, 2024 and above note was issued to follow these directives of the Board.
3. Actually, the Board have issued letter for outsourcing of the activities of HKA of Hospitals. The movement undertaken by the CMS-ADI under pressure of HQ doesn't cover under this letter. The HKAs working under CHIs belong to Health department and not to the medical department.
4. Moreover, looking to present situation and requirements of Railway colonies of ADI Division, outsourcing of cleaning/sanitation is totally disagreeable. We cannot forget the commendable work done by our CHIs and their team of HKAs during recent pandemic and post-cyclone situation in GIM and other coastal area. That would not have been possible if those activities were outsourced.
5. Redeployment of the HKAs will be one more panic issue because most of them are illiterate, local and old-age. Their deployment to other departments will in no way support productivity of the absorbing unit.

You are requested to advice CMS-ADI to drop the proposal of outsourcing activities of HKA working under CHIs as it is against the Railway Board's directives.

  
**General Secretary**